# serato dj intro

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# What features does Serato DJ Intro have?

- Two tracks can be mixed simultaneously using traditional DJ controls scratch, nudge, pitch bend, EQ.
- Serato Sync locks tracks together for seamless grooves.
- Serato Crates make audio file management easy and advanced iTunes integration gives you instant access of
  personal library and playlist information.
- Cue points allow you to quickly access specific parts of songs.
- Loops repeat selected sections and can create new intros, outros and extended mixes.
- DJ-FX will enhance any DJ set, allowing you to color songs and create unique sounding transitions.
- The Sample Player can play up to four short samples, audio loops, sound effects or full length tracks in addition to the two tracks you're mixing.
- Plug-and-Play connectivity makes it simple and fast to setup your supported Serato DJ Intro controller, computer and software and start DJing.

# What are the minimum specs for Serato DJ Intro?

PLEASE NOTE: These are the minimum requirements to run Serato DJ Intro. For best performance and for use in professional situations we recommend you use a higher spec computer.

#### Mac

- Intel processor, 1.6 GHz or better
- 1 GB RAM
- 1024 x 768 screen resolution
- OSX 10.5.8 or higher
- Available USB Port
- Hard disk space for music

#### Windows XP

- Intel\* processor, Pentium 4 mobile 2GHz or better
- 1 GB RAM
- 1024 x 768 screen resolution
- Service Pack 3 or higher
- Available USB Port
- Hard disk space for music

# Windows Vista and Windows 7 (32bit & 64bit)

- Intel\* processor, Core Duo 1.6 GHz or better
- 1 GB RAM
- 1024 x 768 screen resolution
- Service Pack 1 or higher
- Available USB Port
- Hard disk space for music

# Is Serato Software compatible with Windows 8?

With the release of a new operating system, Windows 8, we are working towards making sure our software works without issue.

We are currently testing our software with Windows 8, but at this stage, we do not support Windows 8.

# Is Serato Software compatible with Mountain Lion?

Yes, the current versions and above, are supported for Mac OS X Mountain Lion 10.8.

# Does Serato DJ Intro offer free software updates?

Maintenance releases for Serato DJ Intro are free.

### Why does my Serato DJ Intro controller not connect on Windows?

This may be due to Windows assigning the controller as a sound device.

To un-assign your controller:

- Open Start Menu > Control Panel > Sound
- Right click on your Numark controller and select 'disable'

Your controller should now connect with Serato DJ Intro.

# Problems with PCs using AMD processors

Some users have reported problems with Serato software running on machines with AMD processors. Our in-house testing has also shown that AMD equipped PCs can, in some cases cause serious performance problems.

Due to the number of reports we have had of this problem we do not support machines with AMD processors for use with Serato software.

#### Workarounds

- Try all available USB ports
- Ensure you're not using a USB hub or splitter
- Try plugging in an external drive (or memory stick) into another USB port on your machine preferably the adjacent port. This may stimulate the machine's chipset so that your problem may be fixed. (If this does help, please post a message into the help forum and describe your problem and workaround exactly to help us investigate this issue further.

# How-to: Troubleshoot Crashes

This troubleshooter guide has some tips to try and solve crashing problems when using Serato Software

The first step is to ensure you're running the most recent version of your Serato Software.

#### Detecting and removing corrupt files

The most common cause of a crash is having a corrupt file in your music library. You will need to make sure you have all your files analyzed and remove any files marked as corrupt.

#### To remove corrupt files:

- Disconnect your Serato Software hardware.
- Click on 'analyze files' button to analyze your whole library (This can take some time with a large library).
- Click on your ALL crate
- Click on the first empty box of your library's column header to group files by type.
- Delete all files marked with the 'corrupt' icon:

NOTE: Make sure you don't re-import these corrupt tracks into your Serato Software music library. It is wise to delete these files from your hard drive. If you want these tracks, you can either re-download, re-rip, or re-encode these tracks and then import these new versions (check these for corruption too).

Troubleshooting iTunes tracks missing from your Serato Software

This how-to is for iTunes users who have some files that don't seem to appear in their Serato Software library. This can be due to the iTunes xml file not being completely up-to-date, or if some files aren't in formats your Serato Software can play back.

#### Rebuilding the iTunes Music Library.xml file:

- 1. Close all programs.
- 2. Navigate to this location:

username / music / iTunes / iTunes Library.xml (OS X)

My Music / iTunes / iTunes Library.xml (Windows)

- 3. Open iTunes
- 4. Click on your 'music' to show all the songs in your library.
- 5. Select all (apple + a Mac) (ctrl + a PC).
- 6. Right click on the highlighted area (PC) or Ctrl + mouse button on the highlighted area (Mac).
- 7. Select 'get info' from the drop down menu.
- 8. Click 'yes' when asked if you want to edit multiple items.
- 9. Click 'ok' at the bottom of the edit page
- 10. Close iTunes and re-open your Serato Software.

# **Additional Links**

# Computer optimization guide for Windows users.

http://serato.com/dj-intro/support/1927/computer-optimization-guide-for-windows-users/numark

# Troubleshoot USB dropouts / audio glitches (Windows)

http://serato.com/dj-intro/support/1923/troubleshoot-usb-dropouts-audio-glitches-windows/numark

# Troubleshoot USB dropouts / audio glitches (Mac)

http://serato.com/dj-intro/support/2049/troubleshoot-usb-dropouts-audio-glitches-mac/numark

# MIDI Troubleshooting Guide (Testing MIDI Signals)

http://serato.com/dj-intro/support/15357/midi-troubleshooting-guide-testing-midi-signals/numark